

# PROFLOOR

Engineered Timber Flooring – By Trojan Timbers

## CARE & MAINTENANCE GUIDE



[www.trojantimbers.com.au](http://www.trojantimbers.com.au)

4/67 Araluen Street, Kedron 4031, QLD, Australia 07 3861 4422 [sales@trojantimbers.com.au](mailto:sales@trojantimbers.com.au)

# TROJAN PROFLOOR



Thank you for purchasing Trojan PROFLOOR. Your new timber floor is a fully engineered multi layered floor and is designed to move together, unlike other timber floors where each piece will react differently to changes in climatic conditions.

The engineered system, designed with the knowledge of how timber reacts to moisture, ensures the floor expands and contracts in an even fashion. The surface is sawn timber laminated onto a 100% plantation grown hardwood and then balanced to ensure stability. The end result is a stable fully engineered floor that will perform year in and year out.

Care for your timber floor, but most of all enjoy your floor. It will be part of your life for years to come. Let your floor serve your lifestyle with the knowledge that it can be brought back to showroom condition with a simple sand and re-coat.\*

This document provides helpful guidelines to caring for your timber floor and top tips to maintaining its showroom condition for as long as possible.

\*This is dependent on your specie type.  
Contact Trojan Timbers for more information.

## MAINTENANCE

It is important to keep the environment of your home “timber friendly”. Ensure the environment is well ventilated, occupied and protected from extreme sunlight and extreme swings of humidity and temperature. Large climatic changes may damage your floor.

After installation, you may experience noise, such as creaking, as you walk across the room. This is a normal characteristic in all new floors and occurs as the timber is acclimatising to the conditions of the room. This will settle as the air escapes and the timber flooring acclimatises.

Oxidisation is the darkening or lightening of timber flooring over a period of time. Oxidisation is a natural occurrence and it is important to note that some species will go through this change faster than others.

### Helpful Hints:



Place curtains or blinds onto windows in the vicinity to protect your floor from direct sunlight.



Use floor rugs or hallway runners to protect the flooring from dirt or grit.



# CLEANING YOUR FLOOR

It is important to regularly clean your floor to prevent stains and reduce the presence of dirt and grit on your floor.

Please use the recommended cleaning instructions for your finish type.


## OIL FINISH

If the floor has surface dirt and dust, it is best to use an anti-static mop or vacuum with a soft brush head so as to avoid scratching the floor. When mopping use Trojan Natural Soap - a purpose-made quality soap for the maintenance and protection of oiled timber floors.

Due to its nourishing properties, the soap quickly fills the pores of the wood and helps protect against dirt and penetration of liquids.

When mopping the floor, work in 3m<sup>2</sup> sections. We recommend using a “cotton mop” and infrequent mopping of the floor (e.g. once a month).

You will need,

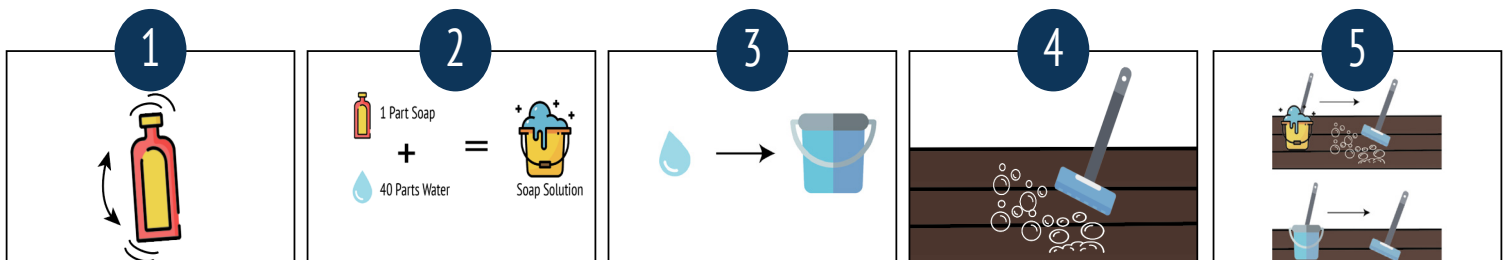
 Trojan Natural Soap

 Two Buckets

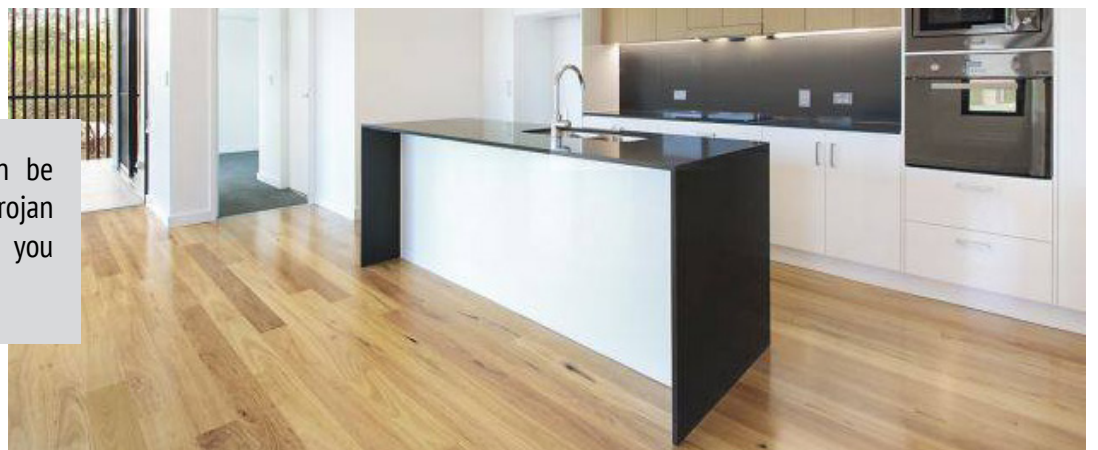
 Anti-static Mop

Follow these simple steps to clean your timber flooring:

1. Before you start, ensure you shake the Trojan Natural Soap container.
2. In one bucket, mix 1 part soap to 40 parts water to create the soap solution.  
E.g. 125mL of Natural Soap (1/2 Cup) into 5 Litres of lukewarm water.
3. Fill the remaining bucket with clean rinsing water. Using a clean water bucket ensures contamination of soap and dirt is avoided.
4. Working in a small area (3m<sup>2</sup>), clean the floor with the soap solution, making sure the mop is wrung well.
5. Place the mop in the soap solution and wring hard. Use the mop to remove dirty soap water off of the floor and then rinse the mop in clean rinsing water.
6. Repeat steps 4-5 until your floor is clean.



Trojan Natural Soap can be purchased directly from Trojan Timbers or from where you purchased your floor.






# CLEANING YOUR FLOOR

## UV LACQUERED FINISH

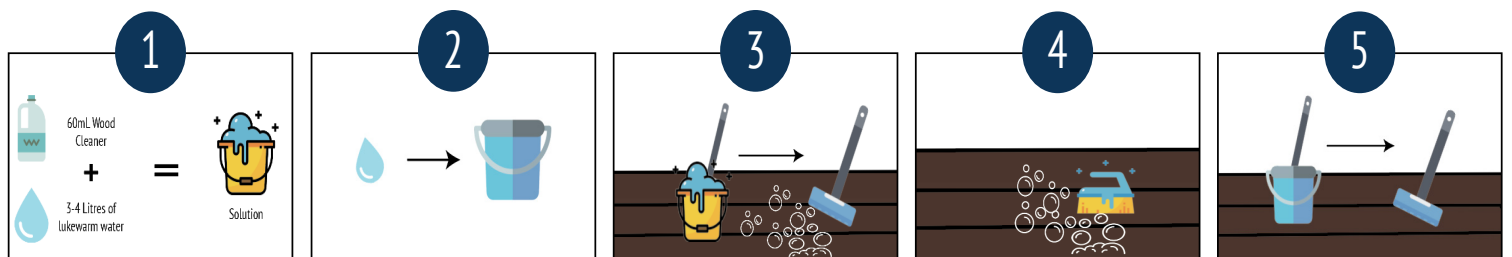
If the floor has surface dirt and dust, it is best to use an anti-static mop. We recommend using a “Vileda” or similar mopping system (available from Coles or Bunnings). This system will give you the bucket, mop and mop ring and will allow you to ensure your mop is water free.

Trojan recommends the use of Trojan Wood Cleaner when cleaning your floors. If using Trojan Wood Cleaner, please adhere to the following instructions.

You will need,

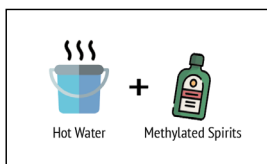
-  Trojan Wood Cleaner
-  Two Buckets
-  Anti-static Mop

1. In one bucket, mix a cleaning solution of 60mL Wood Cleaner per 3.8 Litres of lukewarm water.
2. Fill the remaining bucket with clean rinsing water. Using a clean water bucket ensures contamination of soap and dirt is avoided.
3. Mop lengthwise across the wood remembering to ensure the mop has been wrung. If required, leave the solution on the floor surface to dissolve the dirt.
4. If the floor is extremely dirty, manually scrub the floor with a brush, pad or buffer. Wipe clean with the mop. Always wipe a second time to minimise the water left on the surface.
5. Rinse the mop head in clean water, wring well, and continue to mop. Use the water to ensure that no residue remains on the flooring.
6. Repeat steps 3-5 if the floor is extremely dirty.



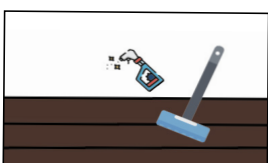
Trojan Wood Cleaner can be purchased directly from Trojan Timbers or from where you purchased your floor.

Alternatively, you may use methylated spirits and warm water when mopping your floor. If you decide to use this method, please adhere to the following instructions.



1. Mix one capful of methylated spirits with into a bucket of very hot water. The methylated spirits will help moisture evaporate from the flooring.
2. Mop the floor, remembering to wring the mop to ensure the use of minimal water. Make sure the mop is damp and not wet.

Once the floor dries it may appear to be dull or streaky. This may be due to dust particles remaining in the water that has now dried out. In this instance, you can use a laminate and hardwood floor cleaner, available from Bunnings.



1. Spray the cleaner directly onto the floor and use a flat mop with a microfibre head to wipe through.
2. Continue to spray the cleaner directly onto the floor as you require.



## TOP TIPS

- Remember that PROFLOOR is wood and wood can be affected by exposure to excess water. Never apply water direct to the surface of the floor, always use a mop and always ensure the mop is rung well before mopping the surface.
- Wipe up spills and leaks promptly with a dry cloth or dry paper towel. For sticky substances, moisten the cloth slightly.
- Never use corrosive cleaning chemicals, steel wool or scouring powder, polish, acrylic finishes, wax-based products, bleach or oil soap on PROFLOOR.
- Always use a soft broom or recommended timber floor broom.
- If you choose to vacuum your floor, ensure the brushes are in good condition. If they have worn thin, contact of the metal vacuum head on the floor can result in scratching. Additionally, hard head vacuum cleaners will cause fine scratches on the floor.
- Place exterior and interior door mats at each entrance to reduce dirt & grit build-up on the floor.
- Remove shoes with spiked or damaged heels before walking on the floor to prevent scratches and dents.
- Keep pets' claws trimmed, paws clean and free of dirt or soil.
- Protect the floor when moving heavy furniture or large appliances.
- Protect your floor from direct sunlight. Use curtains and UV resistant film on large glass doors and windows. Colour shade variation can occur if the floor is exposed to direct sunlight.
- Area rugs are recommended in front of kitchen sinks, at all pivot points and within high traffic areas.
- The use of a steam mop is not recommended. Steam (moisture) is forced into the joints of the timber and any small, breaks or cracks on the timber floor surface, which could result in unusual reactions in the timber such as cupping. The heat from the steam mop could also cause damaged to the coating on the floor.
- Place cups under the feet of everyday furniture, such as dining chairs, coffee table etc., as this will help protect the floor from damage through scratching.
- Never use a dirty mop to clean hardwood floors! Any grit caught in the mop will scratch the finish.



## 30 YEAR STRUCTURAL WARRANTY

Trojan Timbers guarantees that the PROFLOOR multi-layer system will not de-laminate for a guaranteed period of thirty years. This is conditional on the floor being subject to normal use. The warranty is not applicable where the floor has been subject to flood or misuse. It is a condition of your floors warranty that the timber floor be regularly cleaned and rejuvenated according to the Care & Maintenance Guide.

### OILED FINISH PROFLOOR:

If your PROFLOOR has an oiled finish, the use of Trojan Natural Soap is a condition of your warranty. Failure to continue with a regular (monthly) application of Trojan Natural Soap will void all warranties.



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